

Volunteer Museum Assistant





About the Museum

The Household Cavalry Museum is a living museum that tells the story of the Household Cavalry. Based in one of Royal London's most historic sites, Horse Guards, Whitehall, the purpose of the museum is to educate the public and members of the Household Cavalry about the history, heritage, and daily life of the regiment.

Visitors learn about the traditions of the Household Cavalry and experience the daily ceremony of the King's Life Guard that has remained unchanged since its founding in 1660. The museum's location provides a unique backdrop that helps immerse visitors in the rich history and ongoing activities of the regiment.

The Household Cavalry Museum contains artefacts comprising over 360 years of the Household Cavalry Regiment's history, both of diligent and loyal service to the Royal Family here in the United Kingdom and battlefield courage across the world.



Volunteer Museum Assistant



Volunteers are at the heart of the Household Cavalry Museum, from helping our visitors at the welcome desk, the museum shop or helping out with educational visits, workshops.

As a volunteer museum assistant, you can help the 50,000 visitors from across the globe who come through our doors every year to get a better understanding of the Household Cavalry Regiment.

Commitment	We recommend 1 x 3hr session a month: 10.30am-1.30pm or 1.30pm-4.30pm
Main tasks	To support the Visitor Services team by: - warmly welcoming all visitors and ensuring an excellent Museum experience - representing the Museum, and by extension Regiment, when onsite Once ready, we hope you will be able to answer visitor questions, oversee object handling sessions, give welcome talks, assist with educational visits
Skills, qualifications, and personal qualities required	 A friendly manner and excellent communication skills Confidence when dealing with a wide variety of members of the public To be self-motivated Ability to work in a team



Volunteer Tour Guide



Points of Interest:

Museum: As well as housing the best items from one of the world's finest regimental collections, superb interactives and graphics, visitors can watch soldiers at work in the stables through a viewing window granting a behind the scenes look at a serving regiment of the British Army and try on and handle real uniforms and pieces of armour.

Public duties: A visit to the Museum is complimented daily by colourful sentry changes on the hour on Whitehall and set piece guard changes on Horse Guards Parade outside the Museum at 11am (Monday, Wednesday, Friday: a full ceremonial changing of the guard, and a ceremonial inspection on Tuesday, Thursday and the weekends), along with the Garrison Inspection/ 'Punishment Parade' at 4pm. These visually spectacular ceremonies form an important part of the Regiment's working day.

Ceremonial events:

Ceremonial duties are an important part of Army history and tradition. As part of the Household Division, the Household Cavalry Regiment provides both ceremonial and operational support for the Crown. Royal occasions such as the State Opening of Parliament, Trooping the Colour (Queen's Birthday Parade) and State Visits from visiting foreign heads of Stat are some of the most colourful and exciting events of the year.



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Training:

- No previous Museum volunteering experience is necessary
- An onsite induction will be given
- Additional training will be offered as required and where relevant

Accessibility:

- The Museum is on the ground floor and fully wheelchair friendly with an
- accessible washroom facility. The team break room and kitchen are on the fourth floor: however, every effort will be made to ensure steps are avoided should volunteers wish to take tea breaks in the Museum instead.

How to apply:

If this appeals to you, email us at museum@householdcavalry.co.uk , or call us on: 020 7930 3070 or you can pop in and see us, we are open Wednesday to Sunday 10am - 5pm.

